

Yealink Technical White Paper

Virtual Local Area Network (VLAN)

About VLAN

VLAN (Virtual Local Area Network) is used to logically divide a physical network into several broadcast domains. VLAN membership can be configured through software instead of physically relocating devices or connections. Grouping devices with a common set of requirements regardless of their physical location can greatly simplify network design. VLANs can address issues such as scalability, security, and network management.

IEEE 802.1Q

IEEE 802.1Q is the networking standard that supports VLANs on an Ethernet network. The specification defines a standard method for tagging Ethernet packets with VLAN membership information. A VLAN-aware device is one which understands VLAN memberships and VLAN formats. When a packet from the IP phone enters the VLAN-aware portion of the network, a tag is added to represent the VLAN membership of the IP phone. Each packet must be distinguishable as being within exactly one VLAN. A packet in the VLAN-aware portion of the network that does not contain a VLAN tag is assumed to be flowing on the native (or default) VLAN.

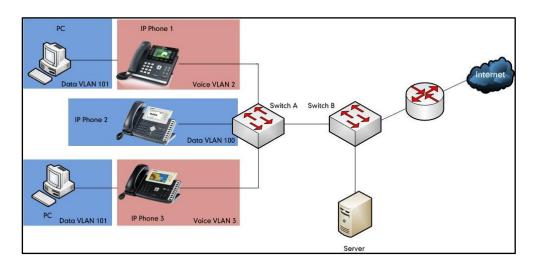
802.1Q adds a 4-byte tag between the source MAC address and the Ethernet type fields of the Ethernet frame. Two bytes are used for the tag protocol identifier (TPID), the other two bytes for tag control information (TCI). The TCI field is further divided into PCP (Priority Code Point), CFI (Canonical Format Indicator), and VID (VLAN ID).

Voice VLAN

As voice traffic is delay and jitter sensitive for the IP phone, it requires higher priority over data traffic to reduce delay and packet loss during transmission. To simplify configuration procedures and better manage voice transmission policies, the connected switch can be configured to provide voice VLAN function and transmit the voice traffic of the IP phone in a dedicated VLAN, called voice VLAN.

Voice VLAN is a special access port feature of the switch which allows IP phones to be automatically configured and easily associated with a logically separate VLAN. This feature provides various benefits, but one particular benefit is that when voice VLAN is enabled on a switch port, this port is also enabled to allow simultaneous access for a PC. This feature allows a PC to be daisy chained to an IP phone and the connection for both PC and IP phone to be trunked through the same physical Ethernet cable.

The purpose of VLAN configurations on the IP phone is to insert tag with VLAN information to the packets generated by the IP phone. When VLAN is properly configured for the ports (Internet port and PC port) on the IP phone, the IP phone will tag all packets from these ports with the VLAN ID. The switch receives and forwards the tagged packets to the corresponding VLAN according to the VLAN ID in the tags described in IEEE Std 802.3.



Major Benefits of Using VLANs

VLANs offer many benefits that are not found in typical LANs. Major benefits of segregating IP phones into VLAN(s) are listed as below:

- Performance Enhancements: VLAN is used to minimize the broadcast domain.
 Creating smaller domain for IP phone can reduce overhead and limit resource utilization. Additionally, less traffic will need to be routed, and the latency added by routers will be reduced.
- Ease of Administration: Much of the cost associated with network additions and relocations can be saved through the use of VLANs. IP phone can be shifted from one workgroup or department to another without installing new network cabling and reconfiguring hubs or routers.
- Security: VLANs can be used to create secure user groups and prevent others outside of the broadcast domain from receiving sensitive data of the IP phone. They can also be used to enhance firewall functions and restrict network access for one or more users. By segregating IP phones into VLANs, security filters can be implemented in the network to prevent the IP phones from receiving unnecessary traffic from other devices. This helps prevent disruption due to DoS attacks or

attempts to compromise the devices. It also allows locking down access to configuration and servers to only allow access from the IP phones.

Yealink IP Phones Compatible with VLAN

VLAN is available on Yealink IP phones. Yealink IP phones support three ways to get VLAN ID for Internet (WAN) port, but the VLAN used is chosen by priority of each method. The priority is: LLDP>Manual>DHCP VLAN. Yealink IP phones only support one way to get VLAN ID for PC port: Manual.

LLDP and Manual methods are available on Yealink IP phones running firmware version 61 or later. DHCP VLAN method is available on Yealink IP phones running firmware version 71 or later.

VLAN Discovery Method on Yealink IP Phones

Automatic Discovery Method for VLAN

LLDP

Introduction

LLDP (Link Layer Discovery Protocol) allows Ethernet network devices to receive and/or transmit device-related information to directly connected devices on the network that are also using the protocol, and store the information that is learned about other devices. Information gathered with LLDP is stored in the device as a management information database (MIB) and can be queried with the Simple Network Management Protocol (SNMP) as specified in RFC 2922. LLDP transmits information as packets called LLDP Data Units (LLDPDUs). An LLDPDU consists of a set of Type-Length-Value (TLV) elements, each of which contains a particular type of information about the device or port transmitting it.

Each of the TLV components has the following basic structure:

Туре	Length	Value	
7 bits	9 bits	0-510 octets	

LLDP supports advertising the following TLVs:

 Mandatory LLDP TLVs: Chassis ID, Port ID, and Time to Live (TTL) are included in an LLDPDU by default.

- Optional LLDP TLVs: System Name, System Description and so on, the phone sends the optional TLVs along with the mandatory TLVs in an LLDPDU.
- Organizationally Specific TLVs: MAC/PHY Configuration/Status and Port VLAN ID, which are defined in IEEE Standard 802.3 and 802.1 respectively.

The LLDP frame ends with a special TLV, named **end of LLDPDU** in which both the **type** and **length** fields are 0.

LLDP-MED

LLDP-MED (Media Endpoint Discovery) is published by the Telecommunications Industry Association (TIA). It is an extension to LLDP that operates between endpoint devices and network connectivity devices. LLDP-MED specifically provides support for voice over IP (VoIP) applications and provides the following capabilities:

- Capabilities Discovery—allows LLDP-MED endpoints to determine the capabilities
 that the connected device supports and has enabled. It can be used to indicate
 whether the connected device is a phone, a switch, a repeater, etc.
- Voice VLAN Configuration—provides a mechanism for a switch to notify a device which VLAN to use, which enables "plug and play" networking.
- Power Management—provides information related to how the device is powered, power priority, and how much power the device needs.
- Inventory Management—provides a means to manage device and the attributes
 of the device such as model number, serial number, software revision, etc.
- Location Identification Discovery—provides location information from the switch to the device when making an emergency call.

In addition to the TLVs advertised by LLDP, LLDP-MED also supports advertising the following TLVs:

- LLDP-MED capabilities TLV
- Network policy TLV
- Power management TLV
- Inventory management TLV
- Location identification TLV (not supported by IP phones)

It should be noted that either LLDP or LLDP-MED—but not both—can be used at any given time on an interface between two devices.

LLDP Feature on Yealink IP Phones

Yealink IP phones support LLDP. LLDP provides exceptional interoperability benefits, IP telephony troubleshooting, automatic deployment of policies and advanced PoE (Power over Ethernet). When LLDP feature is enabled on IP phones, the IP phones periodically

advertise their own information to the directly connected LLDP-enabled switch. The IP phones can also receive LLDP packets from the connected switch. When the application type is "voice", IP phones decide whether to update the VLAN configurations obtained from the LLDP packets. When the VLAN configurations on the IP phones are different from the ones sent by the switch, the IP phones perform an update and reboot. This allows IP phones to be plugged into any switch, obtain their VLAN IDs, and then start communications with the call control.

Supported TLVs of IP Phones

TLVs supported by IP phones are summarized in the following table:

TLV Type	TLV Name	Description
Mandatory TLVs	Chassis ID	Specifies the IP address of the sending port.
	Port ID	Specifies the MAC address of the IP phone.
	Time To Live	Specifies the life of the transmitted information on the IP phone. The default value is 60s.
	End of LLDPDU	Marks the end of the TLV sequence in the LLDPDU. No further processing of TLVs after this is necessary. This is a mandatory TLV and therefore must be present at the end of the data stream.
Optional TLVs	System Name	Specifies the administratively-assigned name for the IP phone (per RFC3418). The default value is "yealink".
	System Description	Specifies the description of the IP phone. The default value is "yealink".
	System Capabilities	Specifies the supported and enabled capabilities of the IP phone. The supported capabilities are Bridge, Telephone and Router. The enabled capabilities are Bridge and Telephone by default.
	Port Description	Specifies the description of the sending port.

TLV Type	TLV Name	Description	
		The default value is "WAN PORT".	
IEEE Std 802.3 Organizationally Specific TLV	MAC/PHY Configuration/Status	Specifies duplex and bit rate settings of the IP phone. The Auto Negotiation is supported and enabled by default. The advertised capabilities of PMD Auto-Negotiation are: 100BASE-TX (full duplex mode)	
		 100BASE-TX (half duplex mode) 10BASE-T (full duplex mode) 10BASE-T (half duplex mode) 	
	Media Capabilities	Specifies the MED device type of the IP phone and the supported LLDP-MED TLV type can be encapsulated in LLDPDU. The supported LLDP-MED TLV types are: LLDP-MED Capabilities Network Policy Extended Power via MDI-PD Inventory	
	Network Policy	Specifies the port VLAN ID, application type, L2 priority and DSCP value.	
LLDP-MED TLVs	Extended Power-via-MDI	Specifies power type, source, priority and value.	
	Inventory – Hardware Revision	Specifies the hardware revision of IP phone.	
	Inventory – Firmware Revision	Specifies the firmware revision of IP phone.	
	Inventory – Software Revision	Specifies the software revision of IP phone.	
	Inventory – Serial Number	Specifies the serial number of IP phone.	
	Inventory – Manufacturer Name	Manufacturer name of IP phone. The default value is "yealink".	
	Inventory – Model	Specifies the model name of IP phone.	

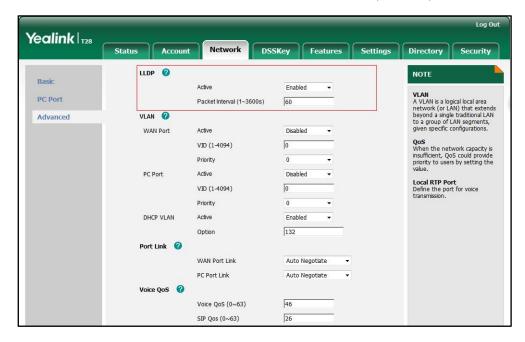
TLV Type	TLV Name	Description
	Name	
	Asset ID	Specifies the asset identifier of IP phone.
		The default value is "asset".

Configuring LLDP Feature

LLDP is enabled on IP phones by default. You can configure LLDP via web user interface or using the configuration file. You can also configure the sending frequency of LLDP packet. The default sending frequency is 60s.

To configure LLDP feature via web user interface:

- Log into the web user interface with the administrator credential.
 The default administrator user name and password are both "admin".
- 2. Click on Network->Advanced.
- 3. In the LLDP block, select the desired value from the pull-down list of Active.
- 4. Enter the desired time (in seconds) in the Packet Interval (1~3600s) field.



5. Click **Confirm** to accept the change.

The web user interface prompts the warning "Some settings you changed take effect when you restart your machine! Do you want to reboot now?".

6. Click **OK** to reboot the IP phone.

To configure LLDP feature using the configuration file:

1. Add/Edit LLDP parameters in the configuration file.

Parameter	Description	Valid Value	Default Value
network.lldp.ena ble	Enables or disables LLDP on the IP phone. 0-Disabled 1-Enabled	Boolean	1
network.lldp.pac ket_interval	Sets the sending frequency (in seconds) of LLDP packets.	Integer (1 to 3600)	60

2. Store the configuration file to the root directory of the provisioning server.

The following shows an example of LLDP configuration in the configuration file:

```
network.lldp.enable = 1
network.lldp.packet_interval = 60
```

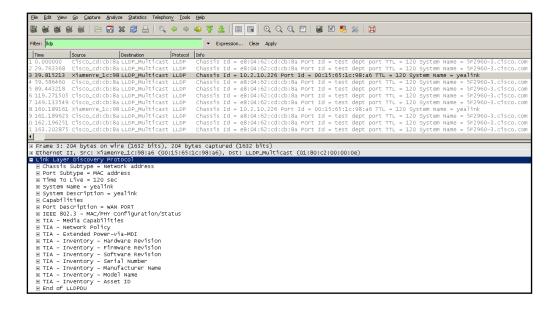
For more information on auto provisioning, refer to Yealink IP Phones Auto Provisioning Guide.

Verifying the Configuration

After LLDP feature is enabled, the IP phone performs the following:

- Periodically advertises information (e.g., hardware revision, firmware revision, serial number) of the IP phone to a multicast address on the network.
- Allows LLDP packets to be received from the Internet (WAN) port.
- Supports the MAC/PHY configuration (e.g., speed rate, duplex mode).
- Obtains VLAN info from the network policy, this takes precedence over manual settings.

The following figure shows the LLDP packets sent and received by the IP phone, each packet contains multiple TLVs.



DHCP VLAN

IP phones support VLAN discovery via DHCP. When the VLAN Discovery method is set to DHCP, the IP phone will detect DHCP option for a valid VLAN ID. The predefined option 132 is used to supply the VLAN ID by default. You can customize the DHCP option used to detect the VLAN ID.

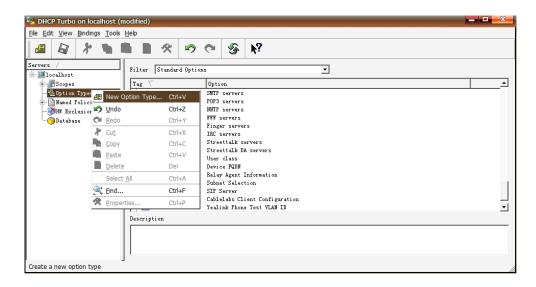
Configuring DHCP Option on a DHCP Server

Before using DHCP VLAN feature on IP phones, you must make sure that the DHCP option on the DHCP server is configured properly. This section provides instructions on how to configure a DHCP option for windows using DHCP Turbo.

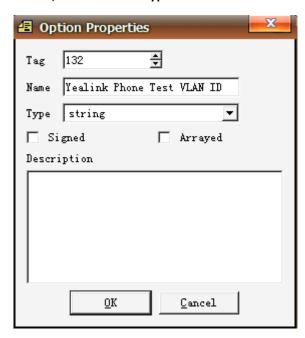
To configure DHCP option on a DHCP server:

1. Start the DHCP Turbo application.

2. Right click Option Types, and then select New Option Type.

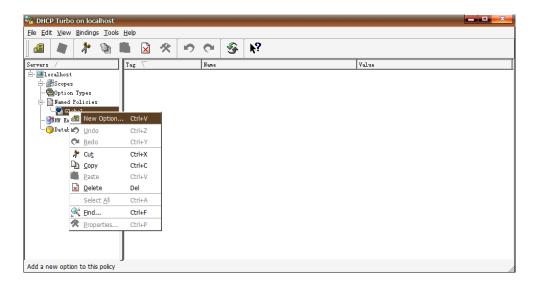


- 3. Enter the desired option in the **Tag** field.
 - The custom options range from 128 to 254.
- 4. Enter the desired name in the Name field.
- 5. Select string from the pull-down list of Type.

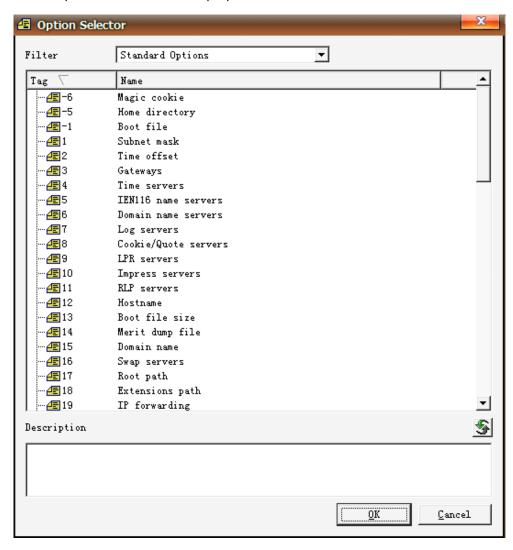


- 6. Click **OK** to finish setting the option properties.
- 7. Click a to accept the change.
- 8. Double click Named Policies.

9. Right click Global, and then select New Option.



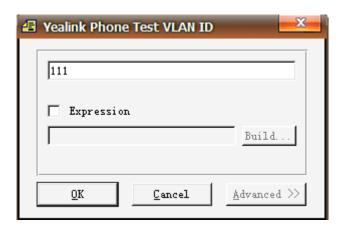
The Option Selector screen displays as below:



10. Scroll down and double click the option created above.

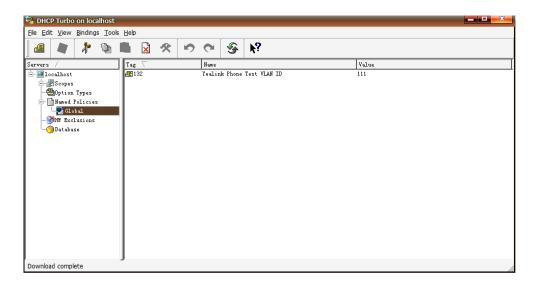
11. Fill the VLAN ID to be assigned in the input field.

Three formats of valid values: VLAN-A= VLANID, VLANID and VID= VLANID. VLAN ID ranges from 1 to 4094.



- 12. Click **OK** to finish setting a custom option.
- 13. Click 🔊 to accept the change.

Then you can find the configured option under Global option.



Configuring DHCP Option on Yealink IP Phones

DHCP VLAN is enabled on IP phones by default. You can configure DHCP VLAN via web user interface or using the configuration file. You can also configure the DHCP option. The default DHCP option is 132.

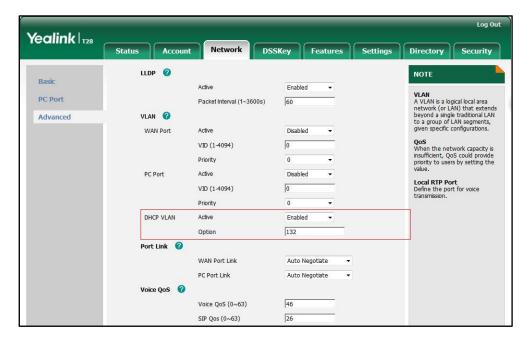
To configure DHCP VLAN feature via web user interface:

- Log into the web user interface with the administrator credential.
 The default administrator user name and password are both "admin".
- 2. Click on Network->Advanced.
- 3. In the VLAN block, select the desired value from the pull-down list of DHCP VLAN

Active.

4. Enter the desired value in the **Option** field.

The default value is 132.



5. Click Confirm to accept the change.

The web user interface prompts the warning "Some settings you changed take effect when you restart your machine! Do you want to reboot now?".

6. Click **OK** to reboot the IP phone.

To configure DHCP VLAN feature using the configuration file:

1. Add/Edit DHCP VLAN parameters in the configuration file.

Parameter	Description	Valid Value	Default Value
network.vlan.dh cp_enable	Enables or disables DHCP VLAN discovery feature on the IP phone. 0-Disabled 1-Enabled	Boolean	1
network.vlan.dh cp_option	Specifies the DHCP option used to detect the VLAN ID. You can specify 5 options at most and separate options with a comma.	Integer (128 to 254)	132

2. Store the configuration file to the root directory of the provisioning server.

The following shows an example of DHCP VLAN configuration in the configuration file:

```
network.vlan.dhcp_enable = 1
network.vlan.dhcp_option = 132
```

For more information on auto provisioning, refer to Yealink IP Phones Auto Provisioning Guide.

Verifying the Configuration

When the IP phone is configured to use DHCP for VLAN discovery, and the DHCP option is set to 132, the following processes occur:

- The IP phone broadcasts a DHCP Discover message to find out if there is a DHCP server available.
- 2. If the DHCP server sends a DHCP Offer message with the Option 132, the phone will accept the Offer, send a DHCP Request, and save the VLAN ID provided by the DHCP server in the DHCP option 132.
- After the DHCP server has sent the ACK message to the phone, the phone will release the leased IP address and start a new DHCP Discover cycle using the now known Voice VLAN ID tag.

After this process, the phone will send all packets with the VLAN ID learned from the DHCP server in the DHCP option 132.

The following figure shows the DHCP messages sent and received by the IP phone:

```
Filter: bootp
                                                                                   Expression... Clear Apply
                                                         Destination
255.255.255.255
5.5.5.18
                                                                                        Protocol Length Info
          0.000000
                           0.0.0.0
                                                                                                        590 DHCP Discov
       2 0.013720
3 0.110993
                          5.5.5.2
                                                          5. 5. 5. 18
255. 255. 255. 255
                                                                                                       342 DHCP Offer
590 DHCP Discover
342 DHCP Offer
                                                                                                                                      Transaction ID Oxbdaa1562
Transaction ID 0x83952d00
                                                                                        DHCP
                                                          5.5.5.18
255.255.255.255
5.5.5.18
                                                                                                                                      Transaction ID 0x83952d00
Transaction ID 0xbdaa1562
Transaction ID 0xbdaa1562
       4 0.115183
                                                                                        DHCP
       5 0.150004
6 0.154213
                                                                                                       590 DHCP Request
342 DHCP ACK
                                                                                        DHCP
                                                          255.255.255.255
        7 0.20097
                           0.0.0.0
                                                                                        DHCP
                                                                                                       590 DHCP Request
342 DHCP ACK
                                                                                                                                      Transaction ID 0x83952d00
                                                          5.5.5.18
255.255.255.255
                                                                                                       594 DHCP Discover
                                                                                                                                      Transaction ID 0xc48e620
                                                          10.10.111.2
255.255.255.255
10.10.111.2
      10 10.074079 10.10.111.254
                                                                                                        346 DHCP Offer
                                                                                                                                       Transaction ID 0xc48e620
      11 10.161676 0.0.0.0
12 10.163676 10.10.111.254
                                                                                                                                      Transaction ID 0xc48e620
Transaction ID 0xc48e620
 Frame 9: 594 bytes on wire (4752 bits), 594 bytes captured (4752 bits) Ethernet II, Src: XiamenYe_11:27:b1 (00:15:65:11:27:b1), Dst: Broadcast (ff:ff:ff:ff:ff:ff)
 802.10 Virtual LAN, PRI: 0, CFI: 0, ID: 111
000. ... = Priority: Best Effort (default) (0)
...0 ... = CFI: Canonical (0)
  .... 0000 0110 1111 = ID: 111

Type: IP (0x0800)

Internet Protocol Version 4, Src: 0.0.0.0 (0.0.0.0), Dst: 255.255.255.255 (255.255.255.255)
  User Datagram Protocol, Src Port: bootpc (68), Dst Port: bootps (67)
```

Manual Configuration for VLAN

VLAN is disabled on IP phones by default. You can configure VLAN via web user interface or phone user interface or using the configuration file. Before configuring VLAN on the IP phone, you need to obtain the VLAN ID from your network administrator. When you configure VLAN feature, the most important issue is to confirm the type of the

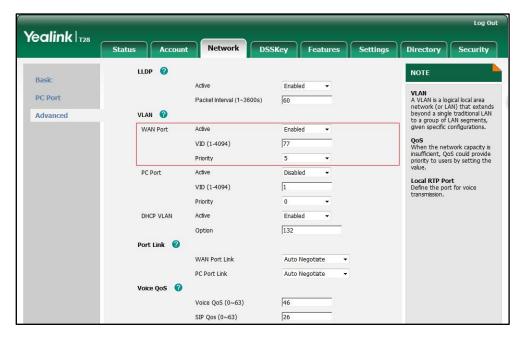
connected port (access, trunk, and hybrid) on the switch. This ensures that the traffics (tagged/untagged) from the IP phones can be transmitted properly. VLAN feature could affect the ability of the IP phones to function in the network. Contact your network administrator for more information before configuration.

Configuring VLAN Feature

You can enable or disable VLAN, and set specific VLAN IDs and priorities for the Internet (WAN) port and PC port respectively.

To configure VLAN for Internet (WAN) port via web user interface:

- Log into the web user interface with the administrator credential.
 The default administrator user name and password are both "admin".
- 2. Click on Network->Advanced.
- In the VLAN block, select the desired value from the pull-down list of WAN Port Active.
- 4. Enter the VLAN ID in the VID (1-4094) field.
- 5. Select the desired value (0-7) from the pull-down list of **Priority**.7 is the highest priority.



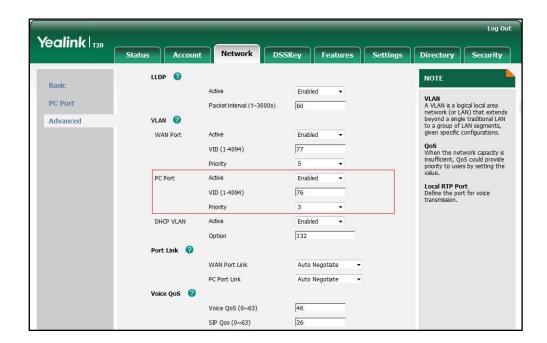
6. Click Confirm to accept the change.

The web user interface prompts the warning "Some settings you changed take effect when you restart your machine! Do you want to reboot now?".

7. Click **OK** to reboot the IP phone.

To configure VLAN for PC port via web user interface:

- Log into the web user interface with the administrator credential.
 The default administrator user name and password are both "admin".
- 2. Click on Network->Advanced.
- 3. In the VLAN block, select the desired value from the pull-down list of PC Port Active.
- 4. Enter the VLAN ID in the VID (1-4094) field.
- 5. Select the desired value (0-7) from the pull-down list of **Priority**.7 is the highest priority.



6. Click Confirm to accept the change.

The web user interface prompts the warning "Some settings you changed take effect when you restart your machine! Do you want to reboot now?".

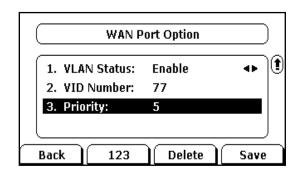
7. Click **OK** to reboot the IP phone.

To configure VLAN for Internet (WAN) port via phone user interface:

- Press Menu->Settings->Advanced Settings (password: admin)
 ->Network->VLAN->WAN Port.
- 2. Press (•) or (•), or the **Switch** soft key to select the desired value from **VLAN Status** field.
- 3. Enter the VLAN ID (1-4094) in the VID Number field.

4. Enter the desired value (0 to 7) in the **Priority** field.

7 is the highest priority.



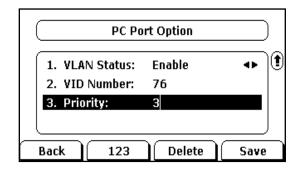
5. Press the **Save** soft key to accept the change.

The IP phone reboots automatically to make settings effective after a period of time.

To configure VLAN for PC port via phone user interface:

- 1. Press Menu->Settings->Advanced Settings (password: admin)
 - ->Network->VLAN->PC Port.
- 2. Press or , or the **Switch** soft key to select the desired value from **VLAN Status** field.
- 3. Enter the VLAN ID (1-4094) in the VID Number field.
- 4. Enter the desired value (0 to 7) in the **Priority** field.

7 is the highest priority.



5. Press the **Save** soft key to accept the change.

The IP phone reboots automatically to make settings effective after a period of time.

To configure VLAN for Internet (WAN) port and PC port using configuration file:

 Add/Edit VLAN for Internet (WAN) port and PC port parameters in the configuration file.

Parameter	Description	Valid Value	Default Value
network.vlan.i	Enables or disables the IP	Boolean	0

Parameter	Description	Valid Value	Default Value
nternet_port_ enable	phone to tag VLAN ID in packets sent from the Internet (WAN) port. 0-Disabled 1-Enabled		
network.vlan.i nternet_port_v id	Configures the VLAN ID that associates with the particular VLAN.	Integer (1 to 4094)	1
network.vlan.i nternet_port_ priority	Specifies the priority used for transmitting VLAN packets.	Integer (0 to 7)	0
network.vlan. pc_port_enabl e	Enables or disables the IP phone to tag VLAN ID in packets sent from the PC port. 0-Disabled 1-Enabled	Boolean	0
network.vlan. pc_port_vid	Configures the VLAN ID that associates with the particular VLAN.	Integer (1 to 4094)	1
network.vlan. pc_port_priorit y	Specifies the priority used for transmitting VLAN packets.	Integer (0 to 7)	0

2. Store the configuration file to the root directory of the provisioning server.

The following shows an example of VLAN configuration in the configuration file:

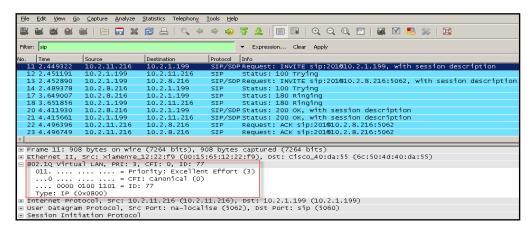
```
network.vlan.internet_port_enable = 1
network.vlan.internet_port_vid = 77
network.vlan.internet_port_priority = 2
network.vlan.pc_port_enable = 1
network.vlan.pc_port_vid = 76
network.vlan.pc_port_priority = 3
```

For more information on auto provisioning, refer to Yealink IP Phones Auto Provisioning Guide.

Verifying the Configuration

The IP phone reboots after VLAN feature has been enabled. After starting up, the IP phone will be assigned with a subnet address defined for VLAN 77.

The following figure shows the VLAN ID sent and received by the IP phone:



Glossary

IEEE (Institute of Electrical and Electronics Engineers) –a professional association headquartered in New York City that is dedicated to advancing technological innovation and excellence.

TIA (Telecommunications Industry Association) –accredited by the American National Standards Institute (ANSI) to develop voluntary, consensus-based industry standards for a wide variety of ICT products.

IEEE 802.3 –a working group and a collection of IEEE standards produced by the working group defining the physical layer and data link layer's media access control (MAC) of wired Ethernet.

Port-based VLAN –a port-based VLAN is a group of ports on a Gigabit Ethernet Switch that form a logical Ethernet segment. Each port of a port-based VLAN can belong to only one VLAN at a time.

Port and Protocol-based VLAN –initially defined in IEEE 802.1v (currently amended as part of 802.1Q-2003) enables data frame classification and assignment to unique VLANs based on the received data frame type and the protocol information in its payload.

TPID (tag protocol identifier) –a 16-bit field set to a value of 0x8100 in order to identify the frame as an IEEE 802.1Q-tagged frame. It is used to distinguish the frame from untagged frames.

PCP (Priority Code Point) –a 3-bit field which refers to the IEEE 802.1p priority. It indicates the frame priority level. Values are from 0 (best effort) to 7 (highest); 1 represents the lowest priority.

CFI (Canonical Format Indicator) –used for compatibility reason between Ethernet type

network and Token Ring type network. It is always set to zero for Ethernet switches. If a frame received at an Ethernet port has a CFI set to 1, then that frame should not be forwarded as it is to an untagged port.

Normative References

LLDP and LLDP-MED: http://en.wikipedia.org/wiki/Link_Layer_Discovery_Protocol

IEEE 802.3: http://www.ieee802.org/3/

VLAN: http://en.wikipedia.org/wiki/Virtual_LAN

IEEE 802.1q: http://en.wikipedia.org/wiki/802.1Q

LLDP on Cisco Switch:

http://www.cisco.com/en/US/docs/switches/lan/catalyst3750/software/release/12.2_55_s e/configuration/guide/swlldp.html